



PATENT

IN THE UNITED STATE PATENT AND TRADEMARK OFFICE

In re application of

Cox

For

BEHAVIOR EXPERTS IN eSERVICE MANAGEMENT

(BeX)

Serial Number

10/032967

Filing Date

October 26, 2001

Examiner .

Attorney Docket

08827.0008

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Honorable Commissioner of Patents and Trademarks Washington, DC 20231

Dear Sir:

The undersigned attorney hereby authorizes DIGIPAT, its representatives, Terry Kramer, Jackie Brown, Jon James, Victor Telleria, William Rhodes and Darren Richardson of 2001 Jefferson Davis Highway, Suite 1111, Arlington, Virginia 22202, to inspect and make copies of the file for the above-identified application. Copies of the executed Revocation of Power of Attorney or Authorization of Agent, Power of Attorney or Authorization of Agent, and Statement Under 37 C.F.R. § 3.73(b) for this application are attached.

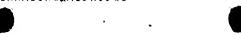
Respectfully submitted,

Reg. No. 50,015

MCKENNA, LONG & ALDRIDGE LLP 1900 K Street, N.W.

Washington, DC 20006 Tel. No.: 202-496-7500 Fax No.: 202-496-7756

Date: January 28, 2003



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Under the Paperwork Reduction Act of 1895, no persons are required to respond to a collection of information unless it displays a valid OMB control number. Please type a plus algn (+) inside this box **Application Number** 10/032967 10/26/2001 Filing Date **REVOCATION OF POWER OF First Named Inventor** Cox **ATTORNEY OR AUTHORIZATION OF AGENT Group Art Unit Examiner Name** 08827.0007 **Attorney Docket Number** I hereby revoke all previous powers of attorney or authorizations of agent given in the above-identified application: X A Power of Attorney or Authorization of Agent is submitted herewith. OR Please change the correspondence address for the above-Identified application to: **Customer Number** Customer Number OR Firm or Individual Name Address City State Fex Telephone Country I am the: Applicant/Inventor. Assignee of record of the entire interest. See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96) SIGNATURE of Applicant or Assignee of Record Name Signature Date NOTE/Statures of all the inventors or assignees of record of the entire interest or their representative(a) are required. Submit multiple forms if more than one alignature is required, see below.

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		Filing Date	10/26/2001	
POWER OF ATTORNEY OR AUTHORIZATION OF AGENT		First Named Inventor	Cox	
		Title	Behavior eXperts in eService Management (BeX)	
		Group Art Unit		
		Examiner Name		~~~ <u>~~</u>
		Attorney Docket No.	08827.0007	
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Application No./Patent No.: 10/032967 Filed/Issue Date: 10/26/2001 Entitled: Behavior eXperts in eService Management (BeX) Panacya Inc. , a corporation (Name of Assignee) Type of Assignee, e.g., corporation, partnership, university, government states that it is: 1. X the assignee of the entire right, title, and interest; or 2. an assignee of less than the entire right, title and interest. The extent (by, percentage) of its ownership interest is % In the patent application/patent Identified above by virtue of either: A. [X] An assignment from the inventor(s) of the patent application/patent Identified above. The assignment was	STATEMENT UNDER 37 CFR 3.73(b)
Entitled: Behavior eXperts in eService Management (BeX) Panacya Inc. (Name of Assignee) Type of Assignee, e.g., corporation Type of Assignee, e.g., corporation, partnership, university, government exercity, etc. states that it is: 1. X the assignee of the entire right, title, and interest; or 2. an assignee of less than the entire right, title and interest. The extent (by, percentage) of its ownership interest is% In the patent application/patent Identified above by virtue of either: A. [X] An assignment from the inventor(s) of the patent application/patent Identified above. The assignment was	Applicant/Patent Owner: Cox
Panacya Inc. (Name of Assignee) Type of Assignee, e.g., corporation, partnership, university, government anency, etc. states that it is: 1. X the assignee of the entire right, title, and interest; or 2. an assignee of less than the entire right, title and interest. The extent (by, percentage) of its ownership interest is% In the patent application/patent identified above by virtue of either: A. [X] An assignment from the inventor(s) of the patent application/patent identified above. The assignment was	Application No./Patent No.; 10/032967 Filed/Issue Date: 10/26/2001
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2. an assignee of less than the entire right, title and interest. The extent (by, percentage) of its ownership interest is% In the patent application/patent identified above by virtue of either: A. [X] An assignment from the inventor(s) of the patent application/patent identified above. The assignment was	states that it is:
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The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.	The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.
1-17-03 Lames A. Keller	
Date Typed or printed hame	Date Typed or printed hame
(Signature	(Signature
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